

# Mountain Mutual Water Company

160 Anges Drive, Cripple Creek, CO 80813

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[www.mountainmutual.com](http://www.mountainmutual.com)

## 3rd Quarter Newsletter, 2025

This newsletter is the first in a series covering your water system. In Part One we will cover your cistern in some detail. However, before we start there is one important point we need to restate. That is that you, the homeowner, are responsible for maintenance and repair of your water system from the point of connection on the water main into and including your house. If you neglect to maintain or hire substandard contractors to work on your system this could happen to you (see insert to right). This was a customer who experienced a failure inside their cistern and went through over 205,000 gallons until it was discovered by an MMWC field tech.

Current Reading:	06/16/2025	233620
Previous Reading:	05/16/2025	27830
Usage:		205790

Service	Current	Past-Due	Balance
WATER BASE	38.50	0.00	38.50
WATER USAGE	7717.13	0.00	7717.13
OVERPAYMENT	-451.37	0.00	-451.37
Totals:	7304.26	0.00	7304.26

Inside the cistern there are many components including a float arm with a float ball which allows water into the cistern when the owner uses water in the house. This float arm and ball function much like the one that is in the toilet tank, however the same ball used in your toilet tank cannot be used in the cistern. All the components inside the cistern normally function for approximately 8 to 10 years without being replaced. However, those components do need to be replaced periodically and if they fail, the example above could be you.

In this harsh environment, we highly recommend you have heat in your cistern. If you have a concrete riser with an inside lid, you can use a small heater between the outer and inner lids. If your cistern does not have an inner lid, a tank floating heater works the best. Just make sure the cord for the heater is tethered on the opposite side from your float arm so it does not cause the float arm to remain in the open position. If you choose not to keep heat inside your cistern, please keep in mind, if the cistern freezes, there will be no way to get water into the house until it thaws.

One last note on your cistern. The cistern should be cleaned periodically. We recommend, depending on use, every 3 to 5 years. If you are a part-time resident, it is probably more important to clean the cistern more frequently since the level of use is less. Please make sure your cistern lid is secure to prevent any animals from getting into your cistern. Dirty cisterns can be the source of smells in your water or an unpleasant taste.

In Part 2 of the series, we will discuss your service line, meter pit and curb stop. As always, if you have additional questions, please contact the office and the staff will be happy to answer your questions.

Thank you for your continued support!



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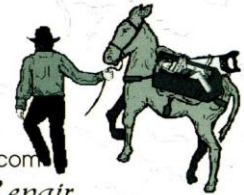
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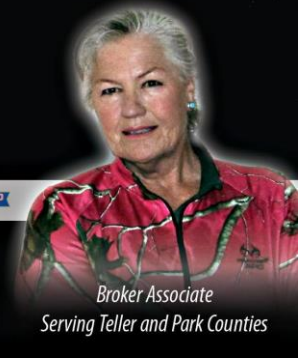
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